Information-as-a-serveice Design

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Storage System Unloading



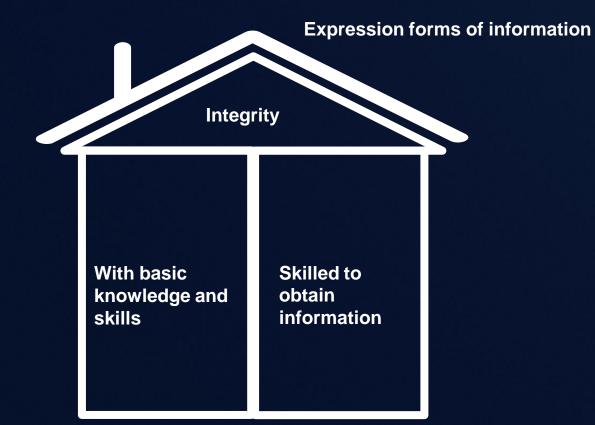
Then, slowly insert the two forks into the clearance to avoid scratching.







Challenge: How to Efficiently Use Information



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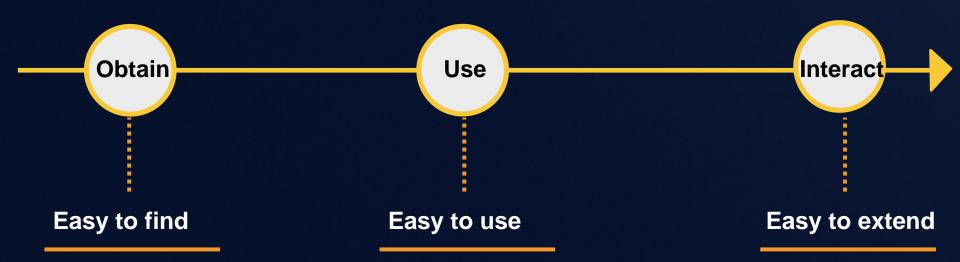
It is time to change !

Short of basic knowledge and skills



Unable to find channels for obtaining information

Method: Information Experience Journey



That is: Information-as-a-serveice Design (IAAS)

Practice: Obtain Operation Guide in Real Time by Mobile Access



Practice: Obtain Operation Guide in Real Time by Mobile Access





Practice: Obtain Operation Guide in Real Time by Mobile Access

Easy to find

Practice: Use Networking Assistant to Generate a Networking Diagram



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HUAWEI Enterprise Huawei Storage Networking Assistant					
Basic Networking	Customize	Cases	Expansion	Solution	
Product type				Y	
Product name					
Networking				V	
configuration Diagram					

Practice: Use Networking Assistant to Generate a Networking Diagram

Easy to use

Practice: Provide Feedback and Interact with Each Other



Practice: Provide Feedback and Interact with Each Other

Awer Enterprise Huawei Storage Product Networking Assistant					
**			A		
Basic Networking	Customize	Cases	Expansion Solution	Solution	
Customize	Feedback				
	Project name: XXX System cabinets: Disk cabinets: Total disk enclosures:	(Digit	s only.) s only.) s only.)		
To quickly and correct	ly obtain the customized net	bmit tworking diagram, you	s only.) are advised to attach the configurat		
email. After receiving y	our email, we will send the la	atest networking diagra wait patiently.	am to your email box in two workin	g days. Please	

Practice: Provide Feedback and Interact with Each Other

Easy to extend

Result: Remarkably Improve User Experience

within several seconds



20,000 visits increased per month

Result: Information-as-a-Service Design Method



Result: Information-as-a-Service Design Method

ROADS

To be continued

THANKYOU