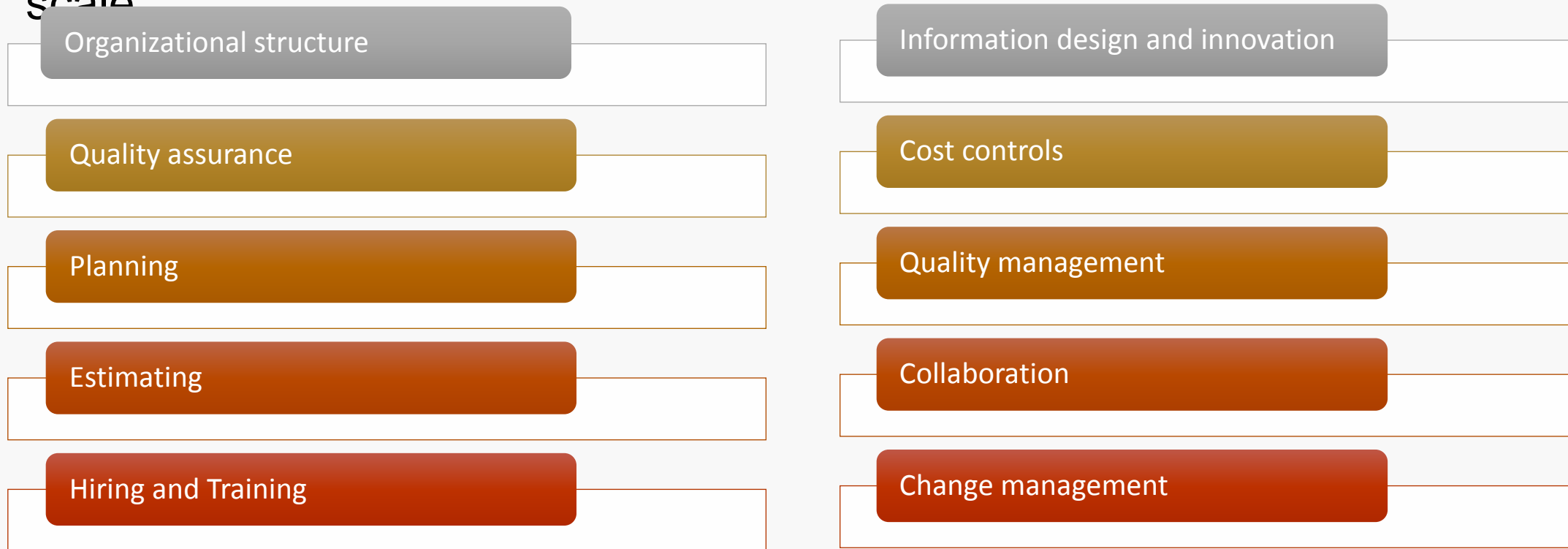


# Information Process Maturity Model



# What is the IPMM?

- Describes the practices and behaviors of an information development organization according to a 5-level process maturity scale



# Levels of process maturity



# A Brief History

- Initial development in 1992; published 1994
  - 12 Senior managers of exemplary organizations
  - 6 Acknowledged experts in the industry
  - 8 key characteristics
  - 5 maturity levels
- 2004 Update
  - Additional key characteristic
- 2006 Update
  - Additional key characteristic

# Today's goals

- Revisit each of the characteristics to determine:
  - Is it still relevant today?
  - Have the defining practices and behaviors changed?
  - Are there additional practices or behaviors that should be considered?
  - Have the definitions for each maturity level changed?
- Are there new characteristics that predict the success of an information-development organization?

# Process

- Within your group, examine the assigned characteristic(s).
  - Do you agree with the definition
  - What changes would you make to the maturity level indicators?
  - Which questions address the important practices and behaviors?
  - What new questions would you add?
- Edit the handout according to your discussion. Please include your names as contributors
- Prepare a debrief report for the entire group:
  - Relevant?
  - Defining practices and behaviors for each level of maturity (whether they've changed or not)
- 5-minute debriefs on each characteristic
- Larger group reactions to debriefs

# What's next

- Publish an article regarding the changing perceptions of process maturity within information development.
- Validate suggested changes against practices of current recognized leaders in information development.
- Update the model as needed