

The Agile Manifesto: read and misread

Manifesto for Agile Software Development

We are uncovering better ways of developing software by doing it and helping others do it.
Through this work we have come to value:

Individuals and interactions over processes and tools

Working software over comprehensive documentation

Customer collaboration over contract negotiation

Responding to change over following a plan

That is, while there is value in the items on the right, we value the items on the left more.

Kent Beck
Mike Beedle
Arie van Bennekum
Alistair Cockburn
Ward Cunningham
Martin Fowler

James Grenning
Jim Highsmith
Andrew Hunt
Ron Jeffries
Jon Kern
Brian Marick

Robert C. Martin
Steve Mellor
Ken Schwaber
Jeff Sutherland
Dave Thomas

Scrum: it really works well

- Discrete features
- Feature changes
- Maintenance releases

Scrum: it really doesn't work well

- Sprint as an artifact of time (vs. content)
- Multiple scrums
- Scenario-focused documentation
- Integrated content experience
- Learning objectives
- Refactoring
- Editing
- Sustaining

Splunk: scrum or not-scrum?

- Much of our documentation work addresses customer requirements that lie outside the scrum process.
 - Today's scrums only apply to a small portion of what the doc team produces.
 - We could change the content that we produce to map well to scrum/sprints, but doing so would not best serve our customers.
- Scrums are scheduled and structured in a way that focuses on code and pushes information development towards waterfall.

Splunk: filling the gap

- Use scrum for what it's good for.
- Don't use it for what it isn't good for.
- Instead...
 - Create a sprintable artifact – the Agile checklist

REST API information	Details
Is this endpoint user-facing? <input type="checkbox"/> Yes: Please fill out the rest of this form. <input type="checkbox"/> No: Please note in related ERD or JIRA(s) that it is not user-facing.	
Release version(s) affected:	
Endpoint path:	
Description:	
Authorization requirements: <ul style="list-style-type: none">• Capability or role-based requirements?• Include details about operation-specific requirements, where applicable	
Available REST operations: <input type="checkbox"/> GET <input type="checkbox"/> POST <input type="checkbox"/> PUT (not usually available) <input type="checkbox"/> DELETE	
Available formats for REST ops: <input type="checkbox"/> XML <input type="checkbox"/> JSON	
Method details for each method, where applicable:	
GET	
Request parameters	

Agile checklists: what you gain

Area of Docs Impact (For Fluttershy Single Value Visualization enhancements) Link to UI ERD: Link to back-end ERD: Link to PRD: Link to QA Test Plan:	Information Source(s)	Link to Source (not needed if link provided at left)	Additional Notes
<input checked="" type="checkbox"/> Configuration options information: <input checked="" type="checkbox"/> Changes to format editor? <input checked="" type="checkbox"/> New workflow or options? <input type="checkbox"/> "Gotchas" or tips for getting expected results?	<input type="checkbox"/> PRD <input checked="" type="checkbox"/> JIRA	SPL-99609 - time range indicator in sparkline <small>CLOSED</small> SPL-98230 - Caption Label <small>CLOSED</small> SPL-98126 - Single Value: support "unit" <small>CLOSED</small> SPL-78008 - UI drilldown support for single value element <small>CLOSED</small> SPL-105481 - Move caption to its own group <small>CLOSED</small>	New sparkline appearance for user-configured time range. New caption option New unit option New drilldown option from UI Caption option in format menu
<input checked="" type="checkbox"/> Migration info for users coming from previous versions?	<input type="checkbox"/> ERD <input type="checkbox"/> PRD <input checked="" type="checkbox"/> JIRA	SPL-96341 - Single Value: SimpleXML option migration <small>CLOSED</small>	In this case, JIRA is the primary resource for the details.
<input type="checkbox"/> Use cases and scenarios --is there only one purpose or use case for this feature? Or multiple options? <input type="checkbox"/> Why is the feature or enhancement being implemented? <input type="checkbox"/> What are the outcomes that users can expect?	<input type="checkbox"/> PRD		
<input type="checkbox"/> Sample data for generating screenshots	<input type="checkbox"/> ERD <input type="checkbox"/> PRD <input type="checkbox"/> Docs + PM Discuss		
<input checked="" type="checkbox"/> Associated deprecation information?	<input type="checkbox"/> ERD <input checked="" type="checkbox"/> JIRA <input type="checkbox"/> Docs + PM Discuss	SPL-96343 - Single Value: SimpleXML option deprecation <small>CLOSED</small> SPL-105481 - Move caption to its own group <small>CLOSED</small>	Deprecated single value simple XML options

- Scalable practice
- Flexible approach
- Recovers writing time
- Customer focus
- Highly compatible with scrumfall

Scrum: you can have it both ways

- Use scrum for what it's good for.
- Don't use it for what it isn't good for.
- Play to its strengths...
- ...and yours.

Thank you